



## GENERAL SESSION III

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### **So Long, Crunchy Old Yellow Ticket: Electronic Ticketing Information Sharing Initiative**

The circuit court clerks from Will, Kane, McHenry, DeKalb and DuPage counties are working on a uniform e-citation application. This application provides the law enforcement agencies an electronic citation process including data management, reporting, administrative features, and an integrated process with court case management systems. Circuit clerks pre-populate information, such as violations, streets, and court dates, to an agency. The police officer simply logs into their computer in the squad car and the data is downloaded. Officers may key in or swipe a defendant's driver's license and information from various state or law enforcement systems and the program automatically populates the citation with name, date of birth, height, and other personal identifiers. The officer completes any remaining information needed and the citation data and an image is electronically transmitted to a main server repository. Law enforcement administrative features provide review and transmittal functions to balance, report to state agencies, and electronically send the citations to court case management systems.

The electronic citation process allows for more timely and accurate information, enhanced officer safety, seamless data integration, and increased efficiency. Other benefits include case and defendant data transmissions to Secretary of State, Illinois Department of Transportation, and Illinois State Police match up perfectly to data sent by the clerk for reporting.

#### ***Hon. Maureen Josh Circuit Clerk DeKalb County***

Maureen Josh has served as DeKalb County Circuit Clerk since 1984. She has served on the Illinois Criminal Justice Information Authority, the Attorney General's Victim of Violent Crime Committee, and the Long Range Planning Committee for the Illinois State Bar Association. She is president of the Northeast Illinois Circuit Clerk Association and serves on the Illinois Association of Illinois Court Clerks Executive Board.

**Contact Clerk Josh at [mjosh@dekalbcounty.gov](mailto:mjosh@dekalbcounty.gov).**

#### ***Hon. Katherine Keefe Circuit Clerk McHenry County***

Katherine Keefe was elected McHenry County Circuit Court Clerk in 2008 after working for 21 years in the circuit clerk's office in a variety of positions, including chief deputy circuit clerk for the 11 years prior to her election. Clerk Keefe has a bachelor's degree in finance from Northern Illinois University and a master's degree in management from Webster University.

**Contact Clerk Keefe at [kmkeefe@co.mchenry.il.us](mailto:kmkeefe@co.mchenry.il.us).**



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***Hon. Pamela J. McGuire***  
***Circuit Clerk***  
***Will County***

Pamela J. McGuire is currently serving her fourth four-year term as Will County Circuit Clerk and is a past president of the Illinois Association of Court Clerks. Clerk McGuire was appointed in 2003 to serve on the Illinois Integrated Justice System Implementation Board. Since being elected in 1996, she has fully integrated five separate systems into one integrated court computer system.

**Contact Clerk McGuire at [pmcguire@willcountyillinois.com](mailto:pmcguire@willcountyillinois.com).**

***Hon. Deborah Seyller***  
***Circuit Clerk***  
***Kane County***

Deborah Seyller has been with the Kane County Circuit Court Clerk's Office for 21 years and is serving her fourth term. Under Clerk Seyller's leadership, the Kane County Circuit Court Clerk's Office has been recognized for using technology to improve efficiency and productivity and was the recipient the 2007 CIO 100 Award. In addition, Clerk Seyller received the 2008 GMIS-IL Influential Leader Award and the 2009 GMIS International Outstanding Professional Award for her technology leadership.

**Contact Clerk Seyller at [sellerdeb@kane.il.us](mailto:sellerdeb@kane.il.us).**

***Bridget A. Dancy***  
***Chief Information Officer***  
***Office of the Clerk of the Circuit Court of Cook County***

Bridget Dancy, a seasoned professional in information technology and business management, has dedicated nearly 20 years of her career as public servant. Ms. Dancy is the chief information officer for the Office of the Clerk of the Circuit Court of Cook County. Her current charge is to bring 21st Century technology to the office, and under her tenure, she has instilled a participatory and structured approach to implementing new technologies in the areas of application development, system analysis, infrastructure management, electronic data dissemination, hardware & software deployment, and project management.

**Contact Ms. Dancy at [badancy@cookcountycourt.com](mailto:badancy@cookcountycourt.com).**

***Jim Palmer***  
***Consultant***

Jim Palmer is an independent consultant with more than 25 years of consulting experience in state and local government. Mr. Palmer is project manager for the electronic citation implementation for both DuPage and DeKalb counties and specializes in project management and business process analysis, and computer systems design.